

We're off and running in 2022. Most of your communities are back to business, but with some lingering added work from COVID. Our development team continues to work tirelessly on Sportsman Web, and what a product it has become. The number of users now logging in online is staggering.

We're adding functionality to help you succeed. New online Day Passes allow patrons to purchase admittance passes before coming to the facility. Passes are optimized for viewing and scanning on a cellphone, so no printing is required. This highly requested feature is perfect for those busy pool days. Patrons can purchase a day ticket online and skip the line.

In the works, is event ticketing. This optimized version of Time Slots on ActivityReg allows for purchasing various ticket types and checkout with a minimum number of clicks, and with no Login Required.

We're grateful for the opportunity to serve you, and hope you'll keep your comments and suggestions coming. We may not be able to fulfill every request, but we read and review every single one. Cheers to a great 2022.

- Charlie Warrell, Director of Development & CEO

Sportsman Web Updates

We hit some huge milestones in Sportsman Web in 2021 and with defining activities and facilities now up and running, we're seeing more and more of our clients successfully adopt Sportsman Web as their primary method of accessing their Sportsman data. Our development team is making great headway on rentals, and is working quickly to complete the system and site configuration functionality. Your feedback has helped shape Sportsman Web in many ways, and we're enjoying seeing this truly useful and usable piece of software emerge from our combined efforts.

We're keeping the momentum going into 2022 and look forward to many more milestones in the coming year.

Newsletter

February 2022

Register here for our Webinars
Feb. 8th & 10th

Sportsman Web

Updates:

- Defining Activities
- Defining Facilities

<u>Current Activities</u> <u>Check-In on Web</u>

<u>Activity Report -</u>
<u>Catalog View</u>

Coach Login

<u>Day Pass Sales on</u> <u>ActivityReg</u>

ActivityReg Website Spotlight:

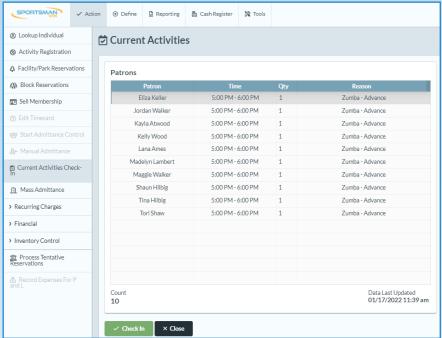
Andover Recreation

Sportsman App Updates and Enhancements

Software Systems, Inc.

Current Activities Check-In on Sportsman Web

The Current Activities Check-In feature is available on Sportsman Web for tracking



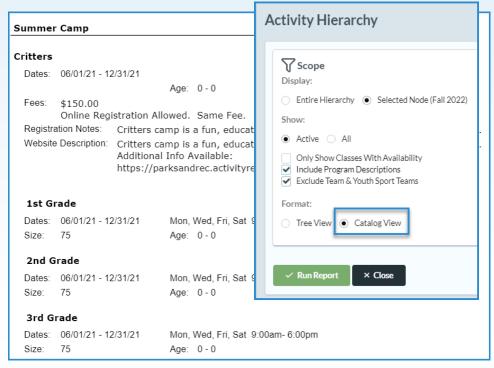
patron admittance for classes, time slot activities, league scheduled games, and facility reservations. This screen can give you a great picture of who should be coming into your facility, and for what purpose. Checking patrons in via the activity check-in screen records them in the admittance log and updates occupancy counts for accurate reporting.

Activity Report - Catalog View

We're always on the hunt for ways to help our clients succeed, and communication with your patrons can mean the difference between a successful program and a flop. We've created a new Catalog View of our List of Leagues/Programs/Classes report to help you easily create marketing materials like fliers and brochures so you can get the word out about all of the amazing offerings you've put together for your patrons.

We've compiled information like date range, fee amounts, activity descriptions, and class schedule together in an easy to consume format. A quick copy and paste will have you building marketing materials in no time.

You can access this new catalog view by navigating to activity reporting, selecting the List of Leagues/
Programs/Classes and then choosing the Catalog View.



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SPORTSMAN Parks & Recreation SOFTWARE

Coach Login

Coach Login is one of our favorite features of Sportsman and one that we think can be a game changer (literally) for many recreation organizations. There is no additional cost to use the Coach Login feature, but there is plenty of added benefit.

With Coach Login, you can grant online access to your coaches and instructors to view rosters, schedules, participant contact information, and instructor notes from Sportsman. They'll also have the ability to text or email

participants through the application.

Coaches and instructors will use a web browser on a cell phone, tablet or a PC to navigate to www.activityreg.com/coachlogin. Once logged in, they'll be able to view info for any classes/teams they've been assigned to for up to 30 days before the activity begins and for two weeks after the activity ends. Access levels can be adjusted to be more restrictive for volunteer coaches, assistants



and instructors, while a broader view can be enabled for program coordinator or manager use.

If you're not yet utilizing the Coach Login feature at your facility, and would like more information about getting started, please reach out to our support team at 801-572-3570 or visit our support site. Using Coach Login

Day Pass Sales on Activity Reg

Day pass sales have traditionally been a point-of-sale type purchase in Sportsman.

Day Passes Select Your Day Pass Below To Purchase Q✓ Daily Rec Pass **DAY PASS** Includes Rec Center and Pool Adm Admit: 1 - Brianne Bauman - Adult Admittance Quantity: Price: \$ Add to C

However, we've now created the ability for you to enable the sale of day passes on your ActivityReg site.

These day passes are non-expiring, so they can be used anytime, and will help to alleviate congestion at

busy check-in times at your facility. Your customers will enter their email address at checkout and will be sent a QR code to be presented for admittance scanning. There is no special configuration needed at your admittance station, just a QR code scanner connected to Sportsman. Your patrons will be impressed with the seamless admittance process, and easy purchase experience.

Voice: (801) 572-3570



ActivityReg Website Spotlight: Andover Recreation

The Activity Registration module in Sportsman allows you to create and customize a patron registration website. It has many features and configuration options, and can be a powerful tool to communicate with your patrons. We want to recognize a Sportsman Activity Reg client who has built an outstanding Activity Registration site.

Andover Recreation has utilized some great community photos and their logo to create a custom header. They've done a really excellent job of using their quick links to keep their home page easy to navigate, and we love how they've highlighted their rec program booklet and linked it to their home page. Great work Andover! You've created an inviting and well put together Activity Reg site!



For help customizing your own Activity Reg site you can contact our support team at (801)572-3570 or visit our support site:

Setup & Manage ActivityReg

<u>Don't miss out on the latest Sportsman enhancements and updates.</u> Navigate to: <u>File > Administration > Application Updates</u> to download.

Facility Weekly Summary Report: Added an option to print the report in landscape orientation.

<u>Payment Plan Schedule Definition Screen:</u> A 1st payment start date was added. Also there is now a preview button on that screen that allows you to see exactly what the payment schedule will look like for a customer if they made the purchase today.

Support for QSCANI Barcode Scanner added.

Updated Invoice Cloud credit card fee structure.

<u>User Passwords:</u> Updated user password reset screen and password expiration routines.

<u>Entry Purpose Codes</u>: The restriction of 10 entry purpose codes for has been released. The admittance screen will now display up to 32 on the screen and additional ones are available from an optional dropdown.

<u>Activity Listing Report Hierarchy View:</u> A catalog report option has been added which lists all the programs and typical catalog related information.

<u>Activity Registrations:</u> Admittance privileges associated with punch passes are now honored when signing up for time slots which require those privileges.

<u>Account Details Screen / Patron Payments Report</u>: Option added to include "Other" payment types. By default the report only includes payments for Cash, Check, Credit Card and EFT's.

<u>Members Screen:</u> Updated color scheme on Memberships, activities, reservations, rentals, and gift certificates tabs.

