SPORTSMAN SOFTWARE
Parks & Recreation

CLICK HERE TO SEE OUR LATEST SPORTSMAN WEB FEATURES IN ACTION

We're all geared up for the NRPA Conference in Phoenix and are looking forward to seeing you there. With many people returning from a long recess due to the pandemic, it's sure to be a high energy event, and we're excited for a great conference! Be sure to visit us at booth #612!

If you're not going to make it this year, no worries, this newsletter will keep you in the know. We're releasing a whole slew of exciting new functionality to Sportsman Web. For starters, recurring membership functionality is now on Web and has been completely reworked to make it simpler and more convenient for both you and your patrons. The very highly requested Admittance functionality is now on Web, and with a fresh new look. For seamless event ticketing admissions, we've configured Admittance to run on mobile devices as well. And last, but not least, we've brought the Golf Module to Sportsman Web including a very cool tee time widget for the cash register!

Looking ahead, we are beginning a new project we call flex fees. This design will stray from the traditional resident/non-resident and member/non-member pricing model. Instead we'll define a program or facility and attach fees to it that are relevant. So, if you want a member price for facility reservations, you'll just add it, need a senior rate, no problem.

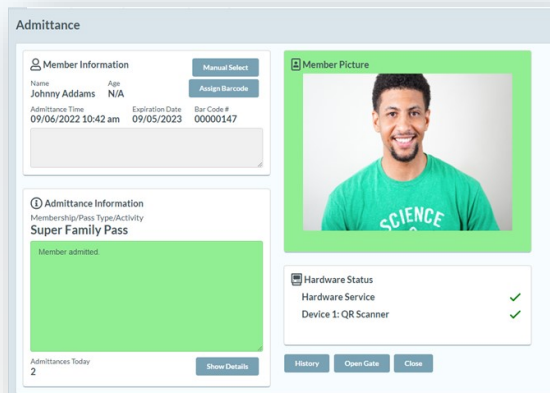- Charlie Warrell, Director of Development & CEO

Admittance on Sportsman Web

Admittance on Sportsman Web

Recurring Charges/ Memberships

Golf Module on Sportsman Web

One of the most requested features for Sportsman Web is Admittance Control. Combining hardware control such as barcode readers and gates with browser technology is not an easy task. Browsers were simply not designed for it; however, we've done it. Just launch admittance and scan your barcode or QR code.
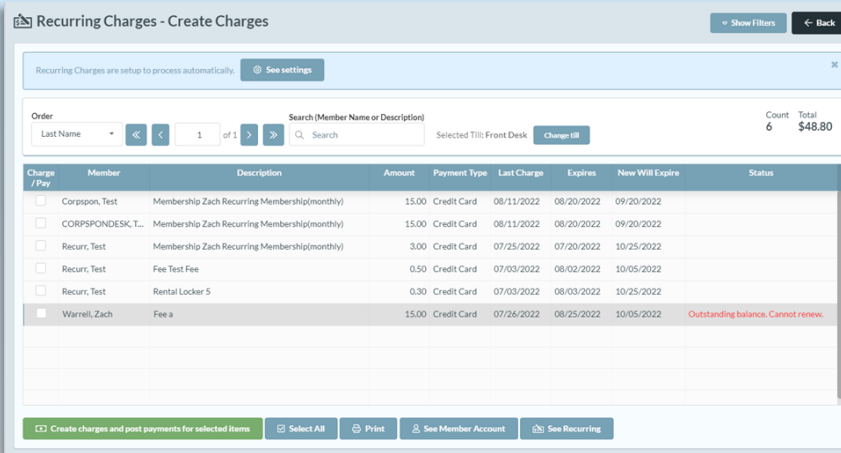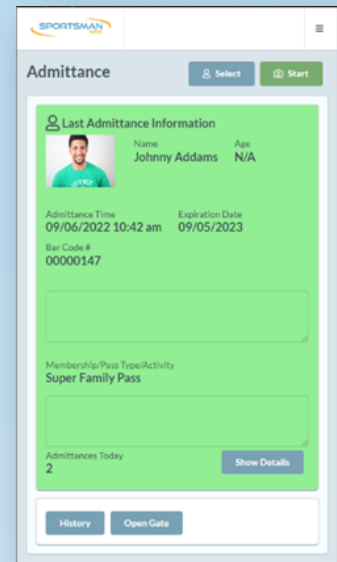
Depending on your needs, you may be required to load a simple hardware service but the result is a seamless and flexible admittance process.

We're extremely excited about the flexibility of running Admittance on a tablet or mobile device. Sportsman Web can now utilize your device's built-in camera to read a barcode or QR code and manage admittance all in one compact and portable device. This would be ideal for special events where you're using our event ticketing functionality to control admission.

This feature is currently in a beta testing phase. If you'd like to join our beta test group and be among the first to use Admittance on Web, please reach out to our support team at 801-572-3570.

Recurring Memberships / Charges

The Recurring Memberships feature allows you automatically renew and collect payment for memberships and fees such as locker rentals. While this has been a keystone feature in the Sportsman desktop application for years. We've added a new interface to Sportsman Web which simplifies the process, and, most importantly, we've added an option for automatic processing. Now, Sportsman can handle the transactions and email you a report of the charges processed.
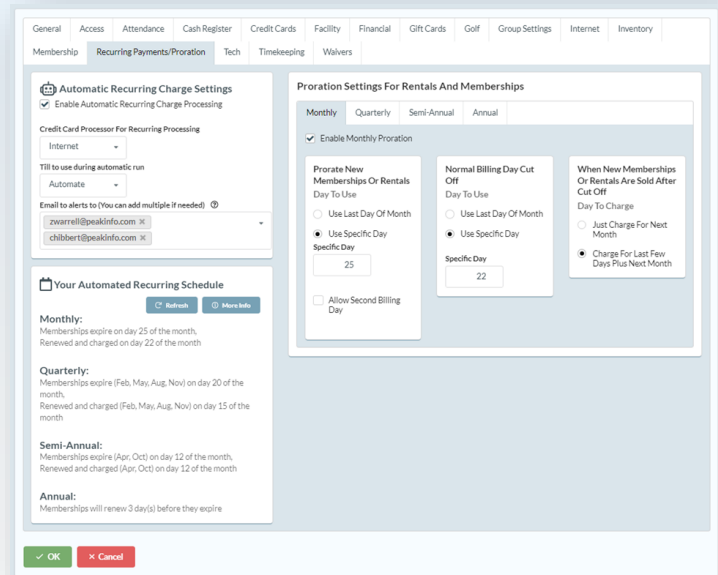
A new interface lets you view what's in the queue to be charged. From there, you can choose to process the charges yourself as you did in Sportsman Desktop or let Sportsman Web do the work for you.

If a payment fails, Sportsman sends an email to the customer alerting them of the failed payment, and includes a link to sign in to their ActivityReg account. When the patron logs into their account using the emailed link, they will be automatically routed to the account screen where the charge is displayed. If the problem is an invalid or expired card, they can easily update the card and the system will reprocess without any interaction from your staff!

Configuring Sportsman Web to automatically process payments is easy. A site configuration screen lets you choose settings such as what till the charges will go in and who will be notified.

This feature is currently in a beta testing phase. If you'd like to join our beta test group and be among the first to use automatic Recurring Memberships/Charges, please reach out to our support team at 801-572-3570.

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Golf on Sportsman Web

We have some exciting news for our customers who utilize Sportsman's Golf Module, and perhaps for some of you who may not have been aware that we have a golf module as well. Golf is now available on Sportsman Web!

With the Golf Module, you'll receive live updates as patrons visit your ActivityReg site to book tee-times, register for lessons and events, and even purchase memberships online.

Golf reservations allow you to specify how many are in your party, cart preference and specify fees for each player. There are settings to book 9 holes, 18 holes or play off the back 9. You can sell your patrons punch passes, or memberships with golf privileges to offer discounts. Utilize the wait list to stay organized when things get tight on those busy days.

In Sportsman Web, rather than requiring a standard cash register key definition with a tee time section on it, we've given you a tee time widget which can be added to any customizable cash register key set. With Sportsman Web, you simply add the tee time widget to the cash register, drag it to where you want it and you're good to go! All the cash register customization features you love on Sportsman Web are still available for you to tailor your cash register to your team's needs.

Don't miss out on the latest Sportsman SQL enhancements and updates.
Navigate to: <u>File > Administration > Application Updates</u> to download.